

Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail:cgrfbyp@hotmai.com
SECY CHN 015/08NKS

C A No. Applied For
Complaint No. 167/2023

In the matter of:

Areeba KhanComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Ms. Shweta Chaudhary & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 11th April, 2023

Date of Order: 1st May, 2023

Order Pronounced By:- Mr. Nishat Ahmed Alvi, Member (CRM)

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of "Energy Dues Pending". Complainant, pleading that respondent has not released new electricity connection with the reason "Energy Dues, but complainant alleged that the said dues are pending on other users and there are more than twenty meters existing there.

for
Attested
True Copy

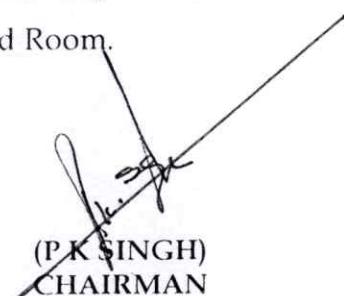
Secretary
CGRF (BYPL)

Complaint No. 167/2023

Therefore he prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his application for new connection.

2. The complainant in his complaint submitted that he applied for new electricity connection at premises no. F-69, F/F, F Block, Jawahar Park Laxmi Nagar, Delhi-92 vide Request no. 8006200094 but respondent rejected his application for new connection on the pretext of other users dues pending. Therefore, complainant's application for release of new connection may be granted.
3. Case was put up for hearing on 11.04.2023, when representative of the complainant was present and OP submitted that his grievance has been redressed.
4. OP in its mail dated 27.04.23 submitted withdrawal letter duly signed by the complainant.
5. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
6. No order as to the cost. Both the parties should be informed accordingly.

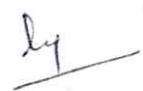
File be consigned to Record Room.

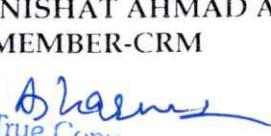

(P.K.SINGH)
CHAIRMAN


(P.K.AGRAWAL)
MEMBER-LEGAL


(S.R. KHAN)
MEMBER-TECH


(NISHAT AHMAD ALVI)
MEMBER-CRM


(H.S. SOHAL)
MEMBER
(ON LEAVE)


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Secretary
CGRF (BYPL)